

Case Study

PCN Services/ Medicine Management & Advanced Clinical Practitioners (ACPs)

Introduction

PCD was approached by a PCN comprising of 5 surgeries, approximately 50,000 patients. They had never utilised a pharmacist within their practices and wanted PCD to support establishing a pharmacist support service. After long discussions and through the utilisation of the expertise of the PCD directors, PCD were able to mobilise an efficient workforce.

How did PCD help?

Each surgery has pharmacist support representative of their patient list size, totalling 5 full time equivalent pharmacists inclusive of a pharmacist lead to oversee the project. Our pharmacists also work directly with the CCG to meet local KPI's.

Due to the efficiency of the service, the PCN decided to obtain further support from PCD through the extended access service, whereby the pharmacists carry out medication reviews for a set number of hours a week.

Further Support

In addition to this, the PCN also obtained support through the use of two full time advanced clinical practitioners who work autonomously to review, diagnose and treat patients.

With the COVID pandemic and the roll out of the vaccines, PCD played a crucial role in the deployment of pharmacists to assist with the clinics ensuring oversight of the vaccines.

Conclusion

To date, and with an increase in PCN funding, PCD provides the PCN with 6 FTE pharmacist prescribers (including PCN lead time), 2 FTE equivalent ACP's and extended access across each surgery.

The service had been developed and built from the ground up to meet the needs of the PCN, ensuring an efficiently run service, whilst meeting all the needs of the criteria e.g., SMR reviews.